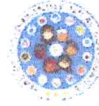




MUNICIPALITY OF ASINGAN

OFFICE OF THE MUNICIPAL MAYOR



Seal of
Good
Local
Governance

AWARDEE: 2016 2017 2019 2022

2/F Municipal Hall, Poblacion, Asingan, Pangasinan 2439 | Tel. (075) 632-8612
Email: asenso.asingan2022@yahoo.com | Website: www.asingan.gov.ph

EXECUTIVE ORDER NO. 010, S. 2024

RECONSTITUTING THE PERMANENT ACTION TEAM (PAT) ON THE IMPLEMENTATION OF THE CITIZENS' COMPLAINT HOTLINE 8888 OF THE MUNICIPALITY OF ASINGAN, PANGASINAN

WHEREAS, Republic Act No. 9485, otherwise known as the Anti Red Tape Act of 2007, provides that the State shall take appropriate measures to promote transparency in each agency with regard to the manner of transacting with the public, with the objective of reducing red tape and expediting transactions in government;

WHEREAS, Administrative Order (AO) No. 241 Series 2008, enjoined all agencies to establish a public hotline to effectively receive feedback and monitor customer satisfaction and to interconnect public assistance system with government in conformity with RA No. 9485;

WHEREAS, there is a need to institutionalize a public complaints hotline involving all agencies of the government and build on existing public feedback mechanisms for the realization of the government's policy to eradicate red tape and corruption;

WHEREAS, Executive Order No. 6 of the Office of the President was issued "Institutionalizing the 8888 Citizens' Hotline and Establishing the 8888 Complaint Center" where citizens may report their complaints and grievances on acts of red tape, as defined under R.A. No. 9485;

WHEREAS, DILG Memorandum Circular No. 2017-109 dated August 23, 2017 directs the designation of a Permanent Action Team for the implementation of Citizen's Complaint Hotline 8888;

NOW THEREFORE, I, Engr. CARLOS F. LOPEZ, JR., Municipal Mayor of Asingan, Pangasinan, by virtue of the power vested in me by law, do hereby order the creation of a Permanent Action Team for the implementation of Citizens' Complaint Hotline 8888 and the designation of PAT-In-Charge in the Municipality of Asingan.

SECTION 1. COMPOSITION. The Permanent Action Team shall be composed of the following:

| | | |
|--|---|--|
| Permanent Focal Person | : | Dr. JESUS G. CARDINEZ – LDRMO III |
| 1 st Alternate Focal Person | : | PORFERIO R. TENDERO – Sr. Admin Asst. V |
| 2 nd Alternate Focal Person | : | CRISPIN G. VILLANUEVA – Community Affairs Asst. II |
| ARTA Officer | : | MYRNA LUISA M. ALPIO – Admin Officer IV (HRMO II) |
| Technical-In-Charge | : | GILBERT D. ECLERA JR. – Admin Aide III |

SECTION 2. DUTIES AND RESPONSIBILITIES. The PAT shall be responsible in promptly responding to all queries, concerns, and complaints of the citizenry through the hotline 8888 and those aligned with the Anti-Red Tape Act.

SECTION 3. EFFECTIVITY. This Order shall take effect immediately.

SO ORDERED this 5th day February 2024 in Asingan, Pangasinan.

Engr. CARLOS F. LOPEZ, JR.
Municipal Mayor